

by Laura Loschke

# Member Services Tips and Reminders

A friendly reminder that if you are a *MyHerd.org* user, the American Hereford Association (AHA) does not mail your monthly statements and member service fee renewal notices. Once you are signed up for MyHerd, those items are sent to the primary email address on file for your membership.

## MyHerd reminders

The AHA implemented this policy with the launch of MyHerd in the fall of 2014. The policy was an effort to make things more efficient for both the breeder and the AHA. Annually, this approach saves the AHA more than \$20,000 in postage alone and is just one of the many areas the AHA has focused on by creating operational efficiencies which, in turn, have allowed the AHA to minimize fee increases over the last two decades.

Remember that if you are needing a hard copy of any packing slip or a monthly statement, it can always be printed from MyHerd by hovering over the “Jobs & Reports” menu and then selecting “View Reports & CSV’s.” On the next screen, select “Accounting” from

the dropdown menu. This selection will take you to a screen that shows all your packing slips and monthly statements. You can click on any of them to download and print.

Keep in mind if you are a MyHerd user, you can check on your or any linked account’s membership status at any time by logging into *MyHerd.org*, hovering over the “Member Details” tab and then selecting “Member Dues & Service Fees.” From this screen, you can renew any dues or bill any member service fees needed. Simply click on the member you are wanting to renew; the whole line will become highlighted in blue. At this point, if the membership needs to be renewed or the service fee needs to be billed, the two buttons below the list “Renew Membership” and “Bill Service Fee” will become clickable. The button(s) will only become clickable if that particular task is needed for the specific member highlighted. You can also tell if the membership needs to be renewed or the service fee needs to be billed by the columns shown on this screen. The column titled “Service Fee” will read “Billed” or “Unbilled”

depending on that members status. The column titled “Renewal Needed” will show a “Y” if the membership for that member needs to be renewed. If the membership does not need to be renewed, the “Renewal Needed” column will be blank for that member.

## DNA

The AHA requires DNA testing to be done on any sire born after Jan. 1, 2011, out of which calves are being registered, as well as on any dams that are being flushed and having embryo transfer calves registered to them. The AHA allows several different types of samples to be used for testing including hair, tissue, blood cards and semen straws.

Since the AHA does weekly evaluations, the GE-EPDs have the ability to change frequently. Therefore, they are no longer printed on the DNA results statement. However, the GE-EPDs can be found online through MyHerd or the “EPD/Animal Search” function. Please keep in mind that GE-EPDs will not appear until two weeks after the DNA results are received at the AHA. For example, if a DNA result is received at the AHA on March 2, 2020, the GE-EPDs would not show until March 16, 2020. Be sure you are giving yourself plenty of time to submit your sample, get the results and have the GE-EPD numbers updated. EPD updates are posted weekly, every Monday morning.

Having trouble navigating through MyHerd? Contact AHA Customer Service at 816-842-3757. To sign up for MyHerd, email your member number to [myherd@hereford.org](mailto:myherd@hereford.org). **HW**

| File Date  | File Name                         | File Description | File Size |
|------------|-----------------------------------|------------------|-----------|
| 01/01/2020 | 700000.STATEMENT_202001.pdf       | STATEMENT        | 27K       |
| 01/01/2020 | 700000.PACKINGSLIP_202121_039.pdf | PACKINGSLIP      | 24K       |
| 01/02/2020 | 700000.PACKINGSLIP_202122_034.pdf | PACKINGSLIP      | 24K       |
| 01/03/2020 | 700000.PACKINGSLIP_202107_045.pdf | PACKINGSLIP      | 21K       |
| 01/04/2020 | 700000.PACKINGSLIP_202102_132.pdf | PACKINGSLIP      | 23K       |
| 12/31/2019 | 700000.STATEMENT_2019_12.pdf      | STATEMENT        | 17K       |
| 12/01/2019 | 700000.PACKINGSLIP_191201_00.pdf  | PACKINGSLIP      | 24K       |
| 12/02/2019 | 700000.PACKINGSLIP_191202_00.pdf  | PACKINGSLIP      | 24K       |
| 12/16/2019 | 700000.PACKINGSLIP_191216_048.pdf | PACKINGSLIP      | 24K       |
| 12/17/2019 | 700000.PACKINGSLIP_191214_043.pdf | PACKINGSLIP      | 23K       |
| 12/18/2019 | 700000.PACKINGSLIP_191213_021.pdf | PACKINGSLIP      | 24K       |
| 12/18/2019 | 700000.PACKINGSLIP_191212_046.pdf | PACKINGSLIP      | 24K       |
| 12/08/2019 | 700000.PACKINGSLIP_191208_036.pdf | PACKINGSLIP      | 23K       |

To get a hard copy of any packing slip or monthly statement, one can be printed from MyHerd by hovering over the “Jobs & Reports” menu and then selecting “View Reports & CSV’s.” On the next screen, select “Accounting” from the dropdown menu. This selection will lead to a screen that shows all packing slips and monthly statements. Click on any of them to download and print.

Laura Loschke is the records supervisor and education and information service coordinator of the American Hereford Association. She can be reached at [lloschke@hereford.org](mailto:lloschke@hereford.org).