

# Customer Service Tips and Tricks

## Reproductive Status Codes

- NS** Next season
- NE** Non-exposed
- CE6** Calf born dead or died shortly after
- CE7** Aborted/premature
- CE8** Open, missed out
- CE9** Died, calving difficulty
- CE10** ET donor dam
- CE11** ET recipient dam
- CE12** Multi-owned, no calf

## Calving ease and dam reproductive status for fall 2017

Cow herd inventories for the fall 2017 calving season were due Sept. 1. As you're looking at registering your calves, keep in mind the calving ease and reproductive status codes. Every dam that remained on your inventory must have a calf recorded with a calving ease score of 1-6. If no calf will be recorded, then a reproductive status (reason for no calf being recorded) must be reported in order to stay compliant with the Whole Herd Total Performance Records (TPR™) program.

## FAQs

**Q: I have a cow that didn't calve this season but was on my inventory. What do I do?**

**A:** If any of the dams on your inventory didn't calve, be sure to mark them with the appropriate reproductive status code indicating why they didn't calve. This step will ensure they don't cause you to become non-compliant in the future.

**Q: Since submitting my inventory, I've bought a bred cow and now need to register her calf. How do I get her added to my inventory so I can add the calf?**

**A:** Simply submit the calf's registration as normal. Once the calf is registered, the dam will automatically be added to that season's inventory and transaction will be billed accordingly.

**Q: What are the requirements for registering a calf?**

**A:** In order to register a calf, the member's annual dues and member service fee must be up to date. If those are up to date, the information required for the calf's registration includes dam's registration number, sire's registration number, type of service, herd ID, tattoo (in at least one ear), sex, date of birth, calving ease score of 1-6 (for TPR breeders only), horned/poled/scurred status and registration name (for registered animals only).

**Q. What is a herd ID?**

**A:** A herd ID is the calf's herd identification number. It can be the same as one of the tattoos. The maximum length is six characters. This ID must be unique within your herd. No two animals can have the same herd ID.

## Member service fee reminder

Member service fee and junior dues reminders were sent out in early September. If you are a MyHerd user (adult or junior), your reminder was emailed, not mailed. Any members not signed up for MyHerd were mailed their annual reminders. If you have any questions about your member service fee or renewal of your annual dues, please contact the American Hereford Association customer service department at 816-845-3757. **HW**

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