

Meet the Hereford Records Department Team

“The American Hereford Association (AHA) records department’s role is paramount to the success of the organization,” says Jack Ward, AHA executive vice president. “We have a great team in place to assist our members.”

Following transitions in this department, AHA would like to introduce the current records department team.

Martin named records department supervisor

Tena Martin has been named the records department supervisor for the AHA.

As records supervisor, Tena oversees AHA’s records and customer service department. She helps maintain the data processing turnaround time, assists staff with unusual or particularly complicated member questions and issues, and assists with the conversion of breeders

from traditional paper recording methods to electronic options.

Prior to being named records supervisor, Tena was part of the AHA customer service team.

“I’m very excited to transition to the role of records supervisor,” Tena says. “I’m very sad to see former supervisor Dawn Jochim leave our AHA team — I have big shoes to fill. The records department is in great shape with a great staff and we will continue to focus on meeting the needs of the Hereford members.”

Tena first joined the AHA staff in April 2008. After leaving in December 2011, she returned to Hereford in June 2013 and has been a valuable member of team Hereford ever since.

She has also worked for the North American Elk Breeders, which currently contracts with AHA to do its records work.

AHA Records Department Director Stacy Sanders says, “With Tena’s

years of experience working for breed associations, calm demeanor, attention to detail and incredible work ethic, we are excited about her filling the role of supervisor and look forward to her building on the success and reputation for AHA’s quick turnaround and customer service we have seen in recent years.”

Tena lives in Smithville, Mo., and has two daughters — Tia, 24, and Holly, 14.

A few other changes have occurred recently in the AHA records department. New to the team are Laura Loschke and Kristy Kesner. Both will serve in customer service roles.

Tara Edwards, formerly in data entry, has transitioned to serve as AHA receptionist. This change occurred after longtime AHA employee Sarah Rodriguez announced her resignation in March due to a family health issue. Cindy Coleman also retired in the fall of 2014. **HW**



The American Hereford Association records department staff pictured (l to r) are: **Lata Taula**, customer service; **Katrisha Thomas**, customer service; **Tena Martin**, records supervisor; **Kristy Kesner**, customer service; **Rachel French**, customer service; **Samantha Kennedy**, customer service; **Tara Edwards**, receptionist; **Stacy Sanders**, director of records department; **Toni Shapiro**, customer service; **Christy Bradshaw**, education and information service coordinator; and **Laura Loschke**, customer service. Not pictured is **Nancy Thomas**, customer service.