

# Customer Service Tips and Tricks

## Early bird fall inventory deadline — July 15

Members participating in the Whole Herd Total Performance Record (TPR™) program can turn in their 2017 fall herd inventories until July 15 to receive a 25-cent-per-head discount on every female maintained on the fall inventory.

Remember, the herd inventory should reflect females expected

to calve in the 2017 fall calving season. The fall herd inventory is not a list of the entire herd — just cows bred to calve from July 1 to Dec. 31, 2017. Replacement heifers will not appear on the inventory until they're at least 18 months of age. It's important to update the herd inventory prior to each calving season because in order to record a calf with performance data in the Whole Herd TPR

program, the dam must be enrolled on the most current herd inventory.

## Sept. 1 — final fall inventory deadline

Fall inventories updated after Sept. 1 will incur a \$2-per-head surcharge on every female maintained on the fall inventory. Take advantage of the early bird discount and save money.

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## How to update your 2017 fall herd inventory on MyHerd.org

Follow the steps below to update and submit your cow herd inventory using MyHerd, or visit [Hereford.org](http://Hereford.org) to view the step-by-step MyHerd tutorial about how to update your herd inventory.

1. Log into MyHerd and click on the "to-do list" task labeled "2017 Fall Herd Inventory Update needed."
2. MyHerd populates a list of females expected to calve this fall. Review and update the cow herd inventory. Remember, the purpose of the cow herd inventory is for you to supply an accurate list of females expected to calve this fall.
  - a. If the populated list is correct, click "Submit job now to bill inventory?"
  - b. To make changes to any cows listed, follow the steps below:
    - (1) Click on the females needing to be updated.
      - (a) Click the "Disposal" button for females previously sold or culled and give the proper disposal code and disposal date.
      - (b) Click "Inventory Status" to mark females as "NS (Next Season)" if they're bred to calve in the spring 2018 calving season, "NE (Non-Exposed)" if they haven't been exposed to breeding conditions or provide a proper calving ease score for females not expected to calve this season.
    - (2) Add new or additional females to the inventory; provide their registration numbers and assign a herd ID.
    - (3) Review each herd ID and make corrections. Each female must have a unique ID, and it cannot be repeated within the herd. A herd ID is a short individual identification comprised of a maximum of six numbers, letters, or both, usually the same as the individual's tattoo number. Herd IDs are used in place of long registration numbers to speed up calf recording.
    - (4) Update your bull inventory (optional) from the Whole Herd TPR calf crop tracker table.
    - (5) When the cow inventory list is up-to-date, click the "Submit job now to bill inventory?" button.
3. Once the "Submit job now to bill inventory?" button is clicked, the inventory is submitted to the AHA and the charges are billed.

**Note:** If your inventory has already been billed, "Submit job now to bill inventory?" won't be displayed on the 2017 fall cow herd inventory page. **HW**

### Reproductive Status Codes

- NS** Next season
- NE** Non-exposed
- CE6** Calf born dead or died shortly after
- CE7** Aborted/premature
- CE8** Open, missed out
- CE9** Died, calving difficulty
- CE10** ET donor dam
- CE11** ET recipient dam
- CE12** Multi-owned, no calf

### Disposal Codes

- T** Sold with papers
- 1** Sold as a breeding animal without papers
- 2** Sold as a feeder calf
- 3** Died, illness
- 4** Died, injury
- 5** Died, calving difficulty
- 6** Died, old age
- 7** Died, other
- 8** Culled, inferior production
- 9** Culled, open
- 10** Culled, illness
- 11** Culled, injury
- 12** Culled, poor temperament
- 13** Culled or died, genetic defect
- 14** Culled, bad feet
- 15** Culled, poor udder
- 16** Culled, prolapse
- 17** Culled, cancer eye
- 18** Culled, structurally unsound
- 18** Culled, old age
- 20** Culled, other

### Whole Herd TPR Inventory Fees:

- Mature female \$5.50
- First-calf heifer \$3.00
- Bull (optional) \$1.50

## Whole Herd TPR FAQs

**Q: I sold a cow and she keeps showing up on my inventory. Why didn't she automatically come off when I transferred her?**

**A:** If a female or male is listed on your inventory and is no longer in your possession, then a proper disposal code and date must be reported to remove the animal from your inventory. When a female or male is sold with papers, American Hereford Association (AHA) staff does not automatically remove the animal from your herd inventory because they are not certain if you plan to register future offspring. If you would like to remove the animal, use the disposal code

“T - sold with papers,” to remove the animal from your inventory.

**Q: I have fall embryo transfer (ET) calves to register, and I do not own the donor dam. Do I need to add the donor dam to my fall inventory?**

**A:** No, you do not have to add the donor dam to your inventory. However, a recipient cow inventory fee for each ET calf will be billed if the calf is recorded with birth performance information (birth weight). If birth performance information isn't reported, a recipient inventory fee won't be billed.

**Q: Can a multi-owned dam be in my inventory and another current owner's inventory in the same season?**

**A:** Yes, multi-owned females should be kept on inventory if an owner plans to register calves out of them. **HW**

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